

# Cisco Catalyst 2960-L Switch Getting Started Guide

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## Getting Started with the Switch

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#### About the document

This guide provides instructions for the initial set up of your Cisco Catalyst 2960-L switch. It includes basic rack-mounting, desk and shelf mounting for the switch, port and module connection procedures, and troubleshooting information.



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**Note**

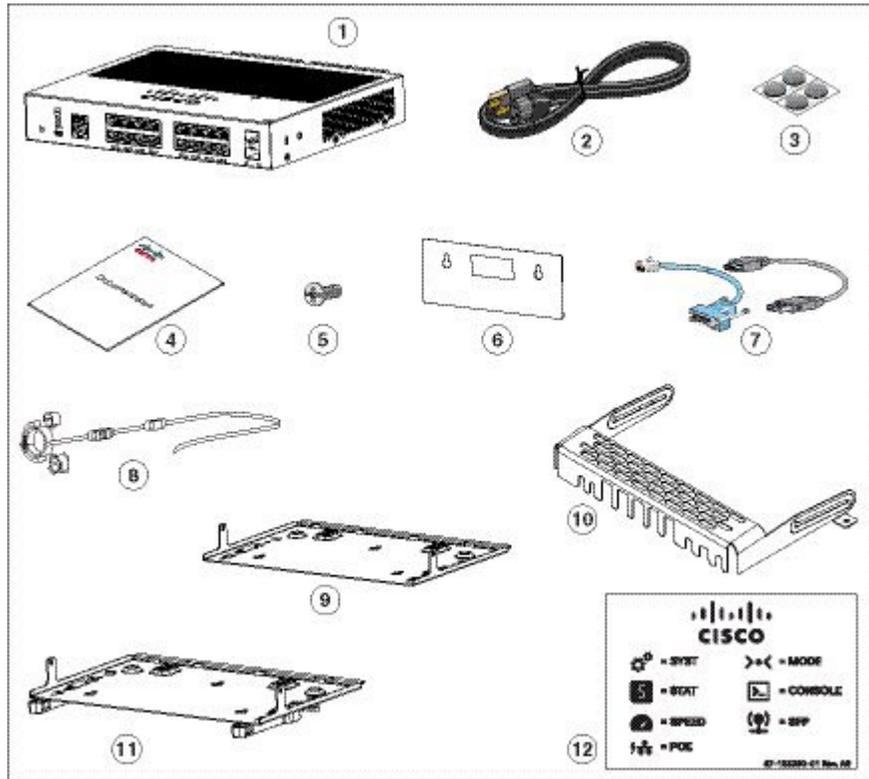
Before installing or upgrading the switch, refer to the Cisco Catalyst 2960-L switch Release Notes available on [cisco.com](http://cisco.com).

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## Box Contents

This section lists the contents of the shipping box for an 8-port and 16-port Cisco Catalyst 2960-L switch.

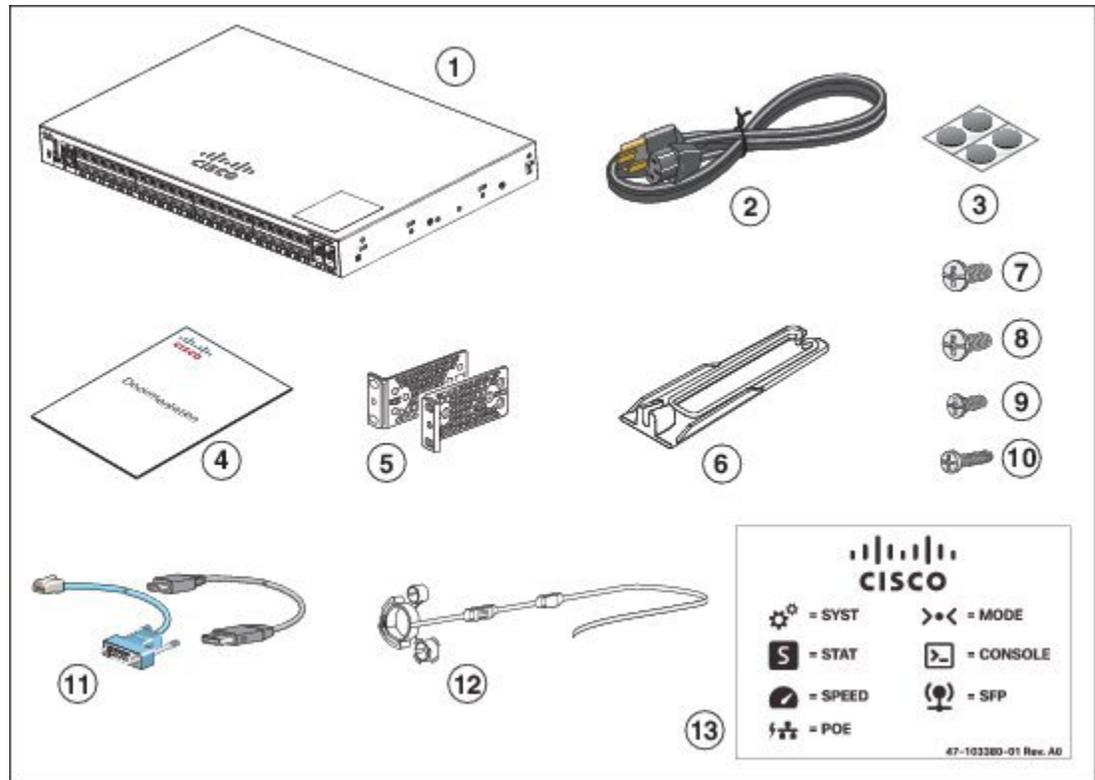
**Figure 1: Box Contents of an 8-Port and 16-Port Cisco Catalyst 2960-L Switch**



1	8-port or 16-port Cisco Catalyst 2960-L switch	7	(Optional) Console cable or USB cable
2	AC power cord	8	(Optional) Power cord retainer
3	Four rubber mounting feet (51-0089)	9	(Optional) Magnet tray combo
4	Compliance documentation (78-100866-01)	10	(Optional) Cable guard
5	Three number-8 screws (48-1689-01)	11	(Optional) DIN rail mount
6	Screw template (47-100996-02)	12	Icon legend label (47-103380-01)

This section lists the contents of the shipping box for a 24-port and 48-port Cisco Catalyst 2960-L switch.

**Figure 2: Box Contents of a 24-Port and 48-Port Cisco Catalyst 2960-L Switch**



1	24-port and 48-port Cisco Catalyst 2960-L switch	8	Four Number-10 Phillips pan-head screws (48-0627-01)
2	AC power cord	9	Four Number-8 Phillips flat-head screws (48-2927-01)
3	Four rubber-mounting feet (51-0089)	10	One black Phillips machine screw (48-0654-01)
4	Compliance documentation (78-100866-01)	11	(Optional) Console cable or USB cable
5	Two 19-inch mounting brackets	12	(Optional) Power cord retainer
6	Cable guide	13	Icon legend label (47-103380-01)
7	Four Number-12 Phillips pan-head screws (48-0523-01)		

## Installing the Switch

This section describes rack-mounting using 19-inch and 23-inch rack-mounting brackets. For optional bracket information and alternate mounting procedures, such as installing the switch in a 24-inch rack or on a wall, and for additional cabling information, see the Hardware Installation Guide on [Cisco.com](https://www.cisco.com).

### Tools and Equipment

Obtain these necessary tools:

- A Number-2 Phillips screwdriver to rack-mount the switch
- Drill with #27 drill bit (0.144-inch [3.7 mm]) for mounting an 8-port and 16-port switch

### Installation Guidelines

When determining where to install the switch, verify that these guidelines are met:

- Clearance to the switch's front and rear panel should meet these conditions:
  - Front-panel LEDs can be easily read.
  - Access to ports is sufficient for unrestricted cabling.
  - AC power cord can reach from the AC power outlet to the connector on the switch's rear panel.
- Cabling is away from sources of electrical noise, such as radios, power lines, and fluorescent lighting fixtures. Make sure that the cabling is safely away from other devices that might damage the cables.
- Airflow around the switch and through the vents is unrestricted. To avoid any flow blockage, we strongly recommend these guidelines:
  - Allow at least 3 in. (7.6 cm) of clearance from the left and the right sides, and the front and rear of the switch.
  - Allow at least 1.75 in. (4 cm) of clearance from the top cover, if you are installing the switch in upright position.
  - Allow at least 3 in. (7.6 cm) of clearance from the top cover, if you are installing the switch inverted, under a table.
  - Allow at least 1 RU of empty rack space above the switch, if you are installing the switch in a rack.
- Temperature around the unit does not exceed 113°F (45°C). If the switch is installed in a closed or multirack assembly, the temperature around it might be greater than normal room temperature.
- Humidity around the switch does not exceed 95 percent.
- Altitude at the installation site is not greater than 10,000 feet.
- For 10/100/1000 fixed ports, the cable length from a switch to a connected device cannot exceed 328 feet (100 meters).
- Cooling mechanisms, such as fans and blowers in the switch, can draw dust and other particles causing contaminant build-up inside the chassis, which can result in system malfunction. You must install this

equipment in an environment as free from dust and foreign conductive material (such as metal flakes from construction activities) as is possible.

- None of the switch models can be deployed outside of the wiring closet. These switches can only be deployed indoors.

## Safety Warnings

This section includes the warning statements relating to basic installation. Read this section before you start the installation procedure.



### Warning

Before working on equipment that is connected to power lines, remove jewelry (including rings, necklaces, and watches). Metal objects will heat up when connected to power and ground and can cause serious burns or weld the metal object to the terminals. **Statement 43**



### Warning

Do not stack the chassis on any other equipment. If the chassis falls, it can cause severe bodily injury and equipment damage. **Statement 48**



### Warning

Read the wall-mounting instructions carefully before beginning installation. Failure to use the correct hardware or to follow the correct procedures could result in a hazardous situation to people and damage to the system. **Statement 378**



### Warning

Do not work on the system or connect or disconnect cables during periods of lightning activity. **Statement 1001**



### Warning

Read the installation instructions before connecting the system to the power source. **Statement 1004**



### Warning

To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

**Statement 1006**

**Warning**

Class 1 laser product. **Statement 1008**

**Warning**

Do not stare into the laser beam. **Statement 1010**

**Warning**

This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. **Statement 1017**

**Warning**

The plug-socket combination must be accessible at all times, because it serves as the main disconnecting device. **Statement 1019**

**Warning**

To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables. **Statement 1021**

**Warning**

A readily accessible two-poled disconnect device must be incorporated in the fixed wiring. **Statement 1022**

**Warning**

This equipment must be grounded. Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available. **Statement 1024**

**Warning**

Only trained and qualified personnel should be allowed to install, replace, or service this equipment. **Statement 1030**

**Warning**

Ultimate disposal of this product should be handled according to all national laws and regulations. **Statement 1040**

**Warning**

When installing or replacing the unit, the ground connection must always be made first and disconnected last. **Statement 1046**

**Warning**

To prevent the system from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature of: <113°F (45°C). **Statement 1047**

**Note**

The maximum operating temperature is 40°C for Catalyst WS-C2960L-16PS-LL switches and 45°C for all the other switch models.

**Warning**

Invisible laser radiation may be emitted from disconnected fibers or connectors. Do not stare into beams or view directly with optical instruments. **Statement 1051**

**Warning**

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device. **Statement 1071**

**Warning**

Voltages that present a shock hazard may exist on Power over Ethernet (PoE) circuits if interconnections are made using uninsulated exposed metal contacts, conductors, or terminals. Avoid using such interconnection methods, unless the exposed metal parts are located within a restricted access location and users and service people who are authorized within the restricted access location are made aware of the hazard. A restricted access area can be accessed only through the use of a special tool, lock and key or other means of security. **Statement 1072**

**Warning**

No user-serviceable parts inside. Do not open. **Statement 1073**

**Warning**

Installation of the equipment must comply with local and national electrical codes. **Statement 1074**

**Warning**

To prevent airflow restriction, allow clearance around the ventilation openings to be at least: 3 inches (7.6 cm). **Statement 1076**

**Warning**

Hot surface. **Statement 1079**

## Desk-Mounting or Shelf-Mounting the Switch

Mounting on a Desk or Shelf Without Mounting Screws

**Step 1** Locate the adhesive strip with the rubber feet in the accessory kit.

**Step 2** Remove the four rubber feet from the adhesive strip, and attach them to the recessed areas at the bottom of the unit. This prevents the switch from sliding on the desk or shelf.

**Note** We strongly recommend that you attach the rubber feet. Doing so also helps prevent airflow restriction and overheating.

**Step 3** Place the switch on the desk or shelf.

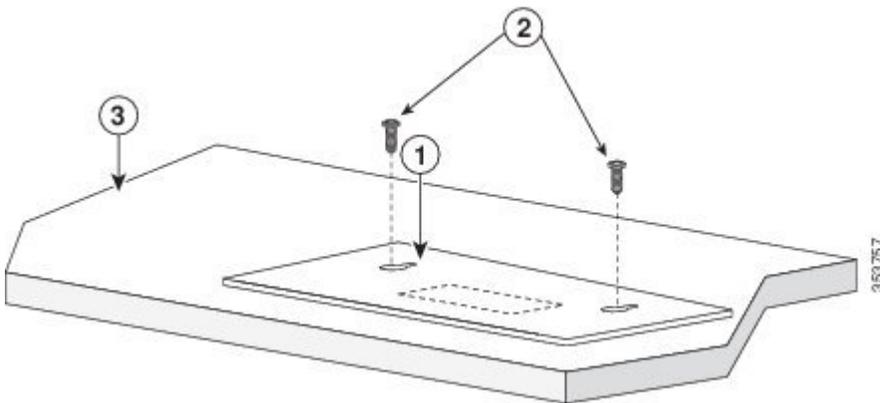
#### Mounting on a Desk or Shelf with Mounting Screws



**Note** This procedure is applicable only for 8-port and 16-port switch models.

- Step 1** Use the screw template to align the mounting screw holes and also as a guide to make sure that you install the screws into the desk or shelf with proper clearance.
- Step 2** Position the screw template on top of the desk or shelf so that the edge that is marked as CABLE SIDE ENTRY faces the front of the desk or shelf. This ensures that the power cord faces the rear of the desk or shelf after the switch is installed.
- Step 3** Peel the adhesive strip off the bottom of the screw template and attach it to the top of the desk or shelf.
- Step 4** Use a 0.144-inch (3.7 mm) or a #27 drill bit to drill a 1/2-inch (12.7 mm) hole in the two screw template slots.
- Step 5** Insert two screws into the slots on the screw template, and tighten them until they touch the top of the screw template.

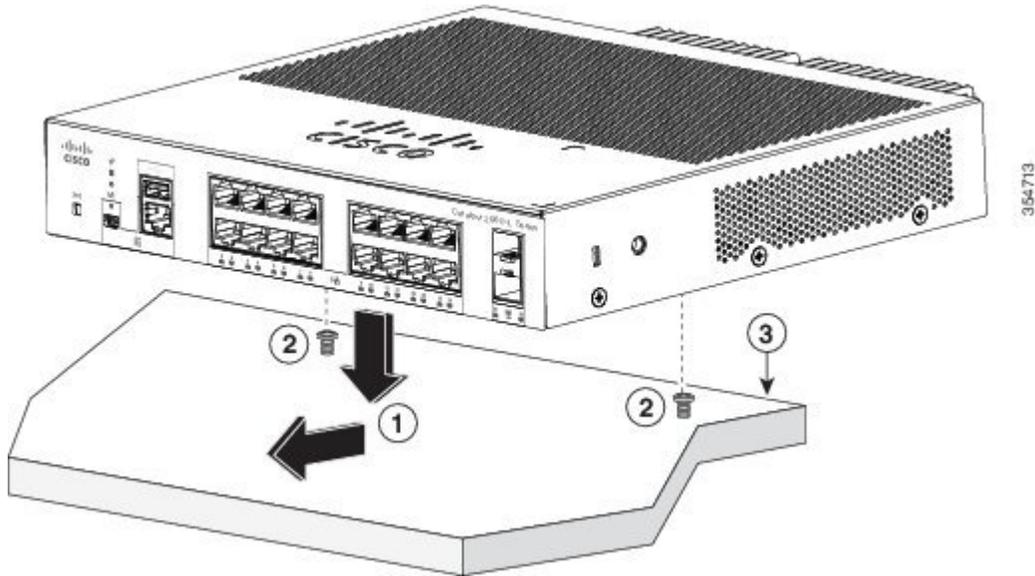
**Figure 3: Attaching the Mounting Screws on to the Screw Template**



1	Screw template	3	Desk or shelf
2	Screws		

- Step 6** Remove the screw template from the desk or shelf.
- Step 7** Place the switch on the mounting screws, and slide it forward until it locks in place.

**Figure 4: Mounting the Switch on Top of a Desk or Shelf**



1	Slides this way	3	Desk or shelf
2	Screws		

**Rack-Mounting the Switch**

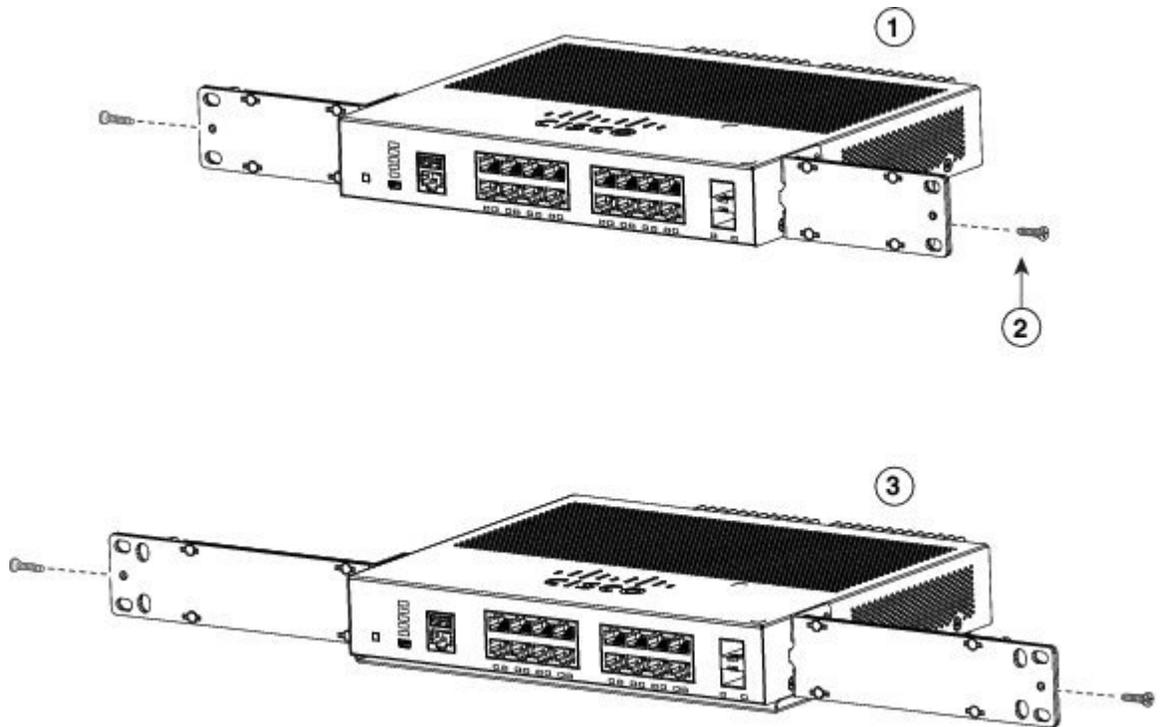
Attaching the Rack-Mount Brackets

**Attaching the Rack-Mount Brackets to an 8-Port and 16-Port Cisco Catalyst 2960-L Switch**

Installing an 8-port and 16-port Cisco Catalyst 2960-L switch in a 19-inch rack requires an optional bracket kit that is not included with the switch. You can order these kits by contacting your Cisco representative.

Use the Phillips flat-head screws that are available with the bracket kit to attach the brackets to the switch.

**Figure 5: Attaching 19-Inch Brackets to an 8-Port and 16-Port Cisco Catalyst 2960-L Switch**

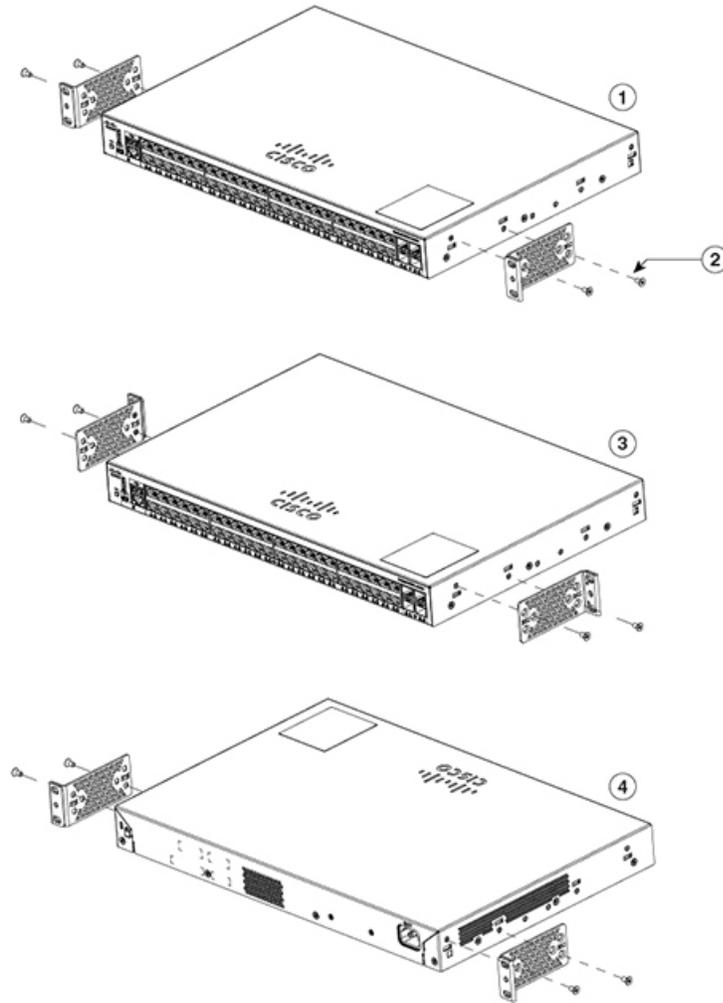


1	Switch with 19-inch brackets attached	3	Switch with 23-inch brackets attached
2	Number-8 Phillips flat-head screws		

**Attaching the Rack-Mount Brackets to a 24-Port and 48-Port Cisco Catalyst 2960-L Switch**

Use two Phillips flat-head screws to attach the long side of the bracket to each side of the switch.

**Figure 6: Attaching 19-inch Brackets to a 24-Port and 48-Port Cisco Catalyst 2960-L Switch**

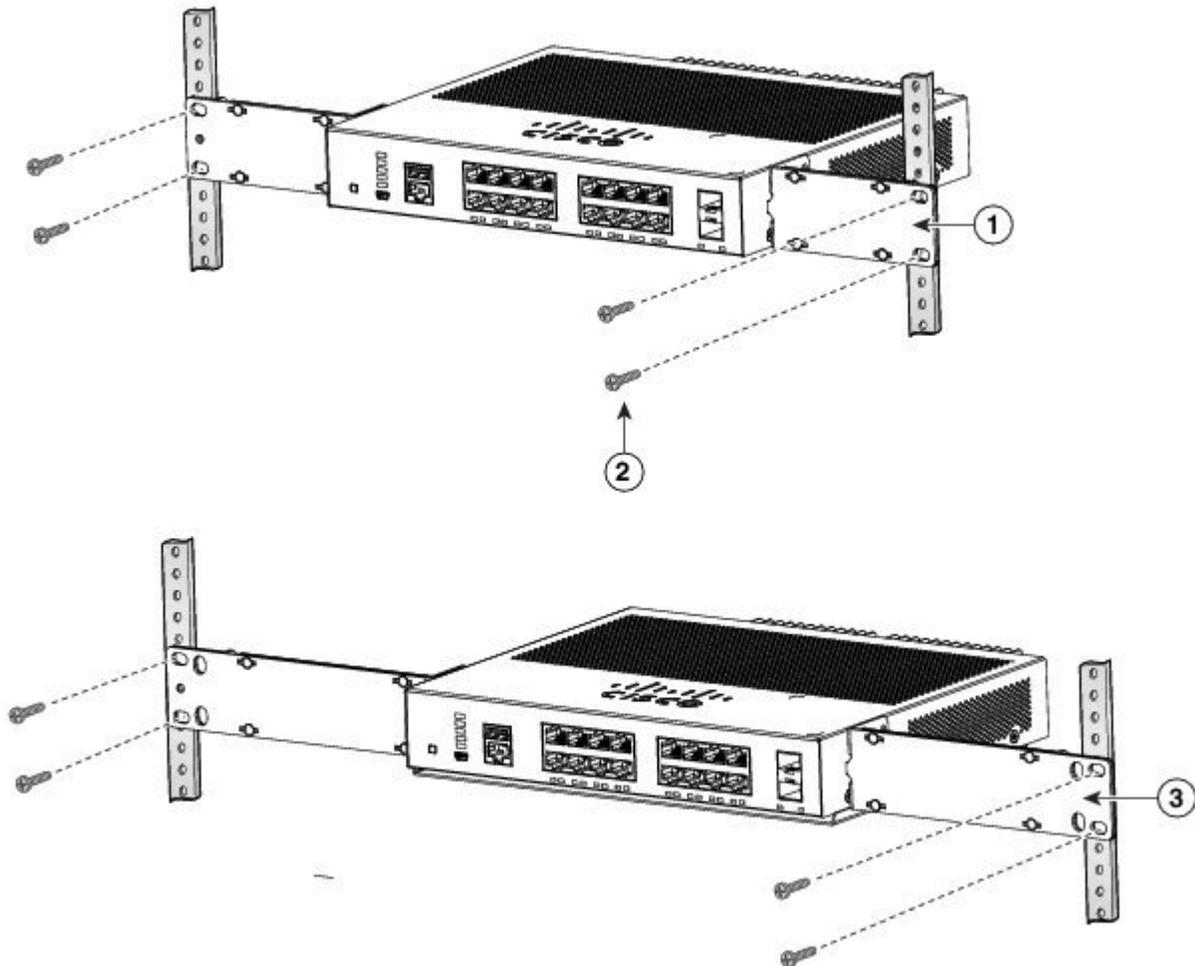


1	Front-mounting position	3	Mid-mounting position
2	Number-8 Phillips flat-head screws	4	Rear-mounting position

## Mounting an 8-Port or 16-Port Switch in a Rack

- Step 1** Use the four Number-12 or Number-10 Phillips machine screws to attach the brackets to the rack.
- Step 2** Use the black Phillips machine screw to attach the cable guide to the left or right bracket.

**Figure 7: Mounting an 8-Port or 16-Port Switch in a Rack with 19-Inch and 23-Inch Brackets**

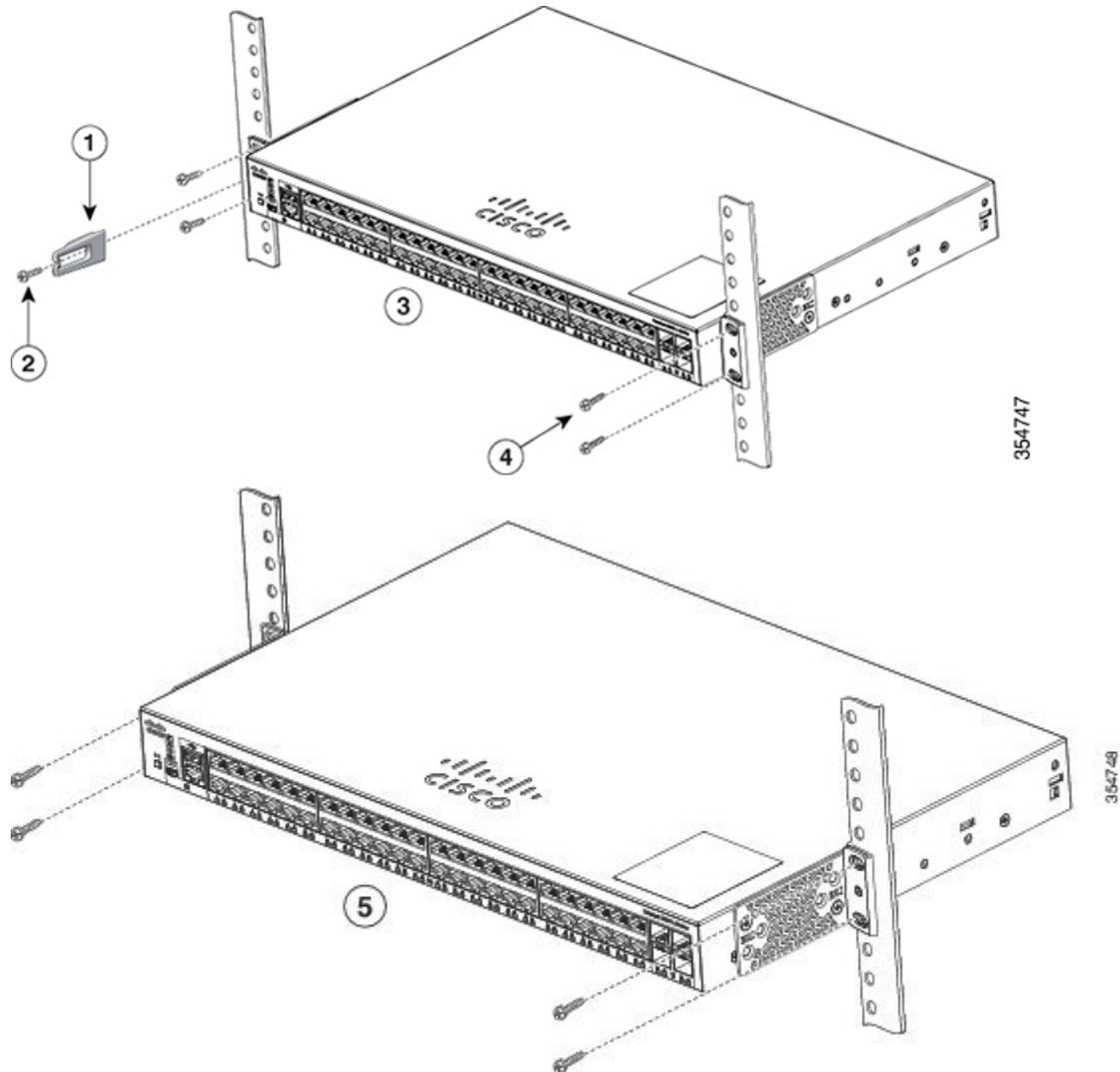


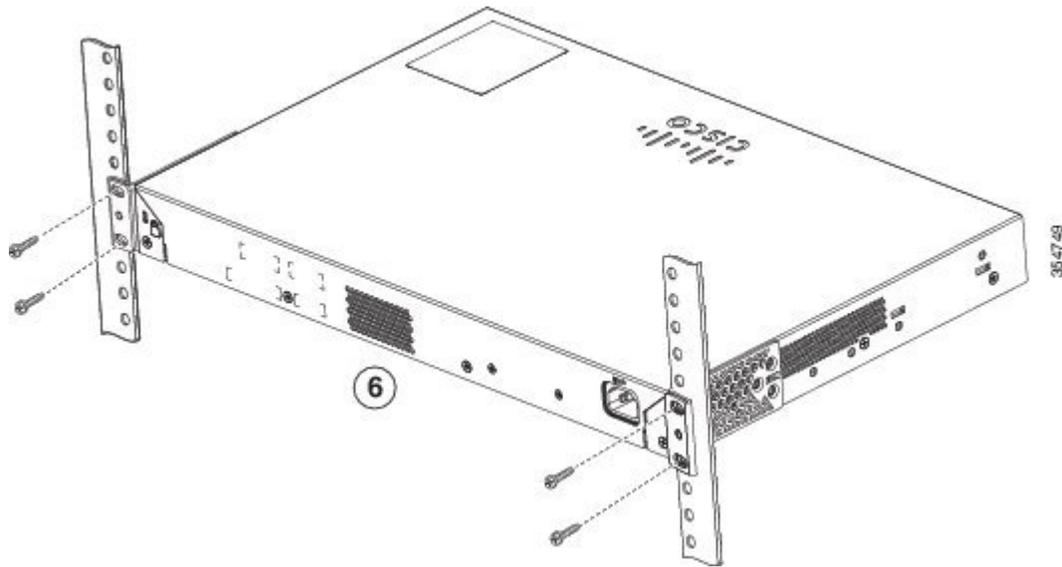
1	19-inch rack-mounting bracket	3	23-inch rack-mounting bracket
2	Number-12 or Number-10 Phillips machine screws		

## Mounting a 24-Port or 48-Port Switch in a Rack

- Step 1** Use the four supplied Phillips machine screws to attach the brackets to the rack.
- Step 2** Use the black Phillips machine screw to attach the cable guide to the left or right bracket.

**Figure 8: Mounting the Switch in a Rack**





1	Cable guide	4	Number-12 Phillips pan-head screws (48-0523-01) or Number-10 Phillips pan-head screws (48-0627-01)
2	Phillips machine screw, black (48-0654-01)	5	Mid-mounting position
3	Front-mounting position	6	Rear-mounting position

## Connecting to the Switch Ports

This section describes how to connect to the fixed switch ports and to the Small Form-Factor Pluggable (SFP) module ports.

### Connecting to the 10/100/100 or 10/100/1000 PoE+ Ports

The fixed ports on the Cisco Catalyst 2960-L Power over Ethernet Plus (PoE+) switches provide:

- PoE+ support for IEEE 802.3at-compliant powered devices
- PoE support for IEEE 802.3af-compliant powered devices

These ports also provide Cisco prestandard PoE support for Cisco IP phones and Cisco Aironet Access Points. See the *Cisco Catalyst 2960-L Hardware Installation Guide* for information on PoE budgeting. By default, a switch PoE port automatically provides power when a compliant device is connected, including PoE, and PoE+.

**Note**

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The automatic medium-dependent interface crossover (auto-MDIX) feature is enabled by default. The switch detects the required cable type for copper Ethernet connections and configures the interfaces accordingly. Therefore, you can use either a crossover or a straight-through cable for connections to a copper 10/100/1000 module port on the switch, regardless of the type of device at the other end of the connection.

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**SUMMARY STEPS**

1. Insert a straight-through, twisted four-pair, Category 5 cable in a switch's 10/100/1000 port when you connect to servers, workstations, IP phones, wireless access points, and routers. Use a crossover, twisted four-pair, Category 5 cable when you connect to other switches, hubs, or repeaters.
2. Insert the other cable end into an RJ-45 port on the other device.

**DETAILED STEPS**

- 
- Step 1** Insert a straight-through, twisted four-pair, Category 5 cable in a switch's 10/100/1000 port when you connect to servers, workstations, IP phones, wireless access points, and routers. Use a crossover, twisted four-pair, Category 5 cable when you connect to other switches, hubs, or repeaters.
- Step 2** Insert the other cable end into an RJ-45 port on the other device.
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**Connecting to SFP Module Slots**

For a list of supported modules, see the Cisco Catalyst 2960-L Release Notes on Cisco.com. For detailed instructions on installing, removing, and connecting to SFP modules, see the documentation that came with the SFP module.

**Caution**

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Removing and installing an SFP module can shorten its useful life. Do not remove and insert SFP modules more often than is absolutely necessary.

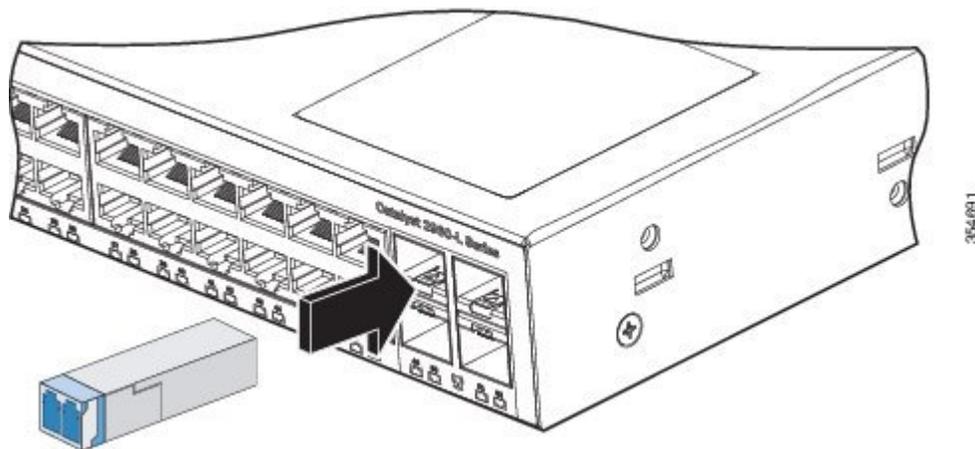
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**SUMMARY STEPS**

1. Grasp the module on the sides, and insert it into the switch slot until you feel the connector snapping into place.
2. Insert an appropriate cable into the module port. Insert the other cable end into the other device.

**DETAILED STEPS**

- 
- Step 1** Grasp the module on the sides, and insert it into the switch slot until you feel the connector snapping into place.



**Step 2** Insert an appropriate cable into the module port. Insert the other cable end into the other device.

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### Verifying Port Connectivity

After you connect the switch port and another device, the port LED turns amber while the switch establishes a link. This process takes about 30 seconds, and then the LED turns green. If the LED turns off, the target device might not be turned on, there might be a cable problem, or there might be a problem with the adapter installed in the target device.

## Troubleshooting

If you experience a difficulty, help is available in this section and also on Cisco.com. This section includes Express Setup troubleshooting information, details about how to reset the password, and where to find additional information.

### Resetting the Switch Password

Follow these steps to reset the password on a Cisco Catalyst 2960-L switch:

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- Step 1** Unplug the power cable.
- Step 2** Press and hold the **Mode** button for three to four seconds and release it. The switch power-cycles and displays the `switch:` prompt.
- Step 3** Run the `dir flash:` command.

The switch file system is displayed.

- Step 4** Enter **rename flash:config.text flash:config.old** to rename the configuration file.
- Step 5** Run the **boot** command to boot the system.
- Step 6** Enter **n** at the prompt and press **Enter** to abort the initial configuration dialog box.
- Step 7** In the switch prompt, type **en** to enter the enable mode.
- Step 8** Enter **rename flash:config.old flash:config.text** to rename the configuration file with its original name.
- Step 9** Run the **copy** command to copy the configuration file into memory.  
The configuration file reloads.
- Step 10** Overwrite the current passwords and enter a strong password with atleast one capital letter, one number, and one special character.  
**Note** You need not overwrite all the mentioned passwords, only those that require an overwrite.
- Step 11** Enter the **write memory** command to write the running configuration to the configuration file.
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## Accessing Help Online

We recommend that you first look for a solution to your problem in the troubleshooting section of the Hardware Installation Guide on Cisco.com. You can also access the [Cisco Technical Support and Documentation](#) website for a list of known hardware problems and extensive troubleshooting documentation.

## Related Documentation

For additional installation and configuration information relating to the switch, see the Cisco Catalyst 2960-L documentation on Cisco.com. For system requirements, important notes, limitations, open and resolved bugs, and last-minute documentation updates, see the release notes, also on Cisco.com. For translations of the warnings that appear in this publication, see the switch RCSI guide on Cisco.com.

When using the online publications, see the documents that match the Cisco IOS software version running on the switch. The software version is on the Cisco IOS label on the switch's rear panel.

- Cisco Catalyst 2960-L switch, located at:  
<http://www.cisco.com/go/2960l>
- Cisco SFP modules documentation, including compatibility matrixes, located at:  
[http://www.cisco.com/en/US/products/hw/modules/ps5455/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/hw/modules/ps5455/tsd_products_support_series_home.html)



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